

The Welfare Rights & Health Project (WR&HP) at The Royal Infirmary Edinburgh and Western General Hospital

The WR&HP Team (Rosie/Penny in the RIE and Alan in the WGH) are providing a phone advice service as from Monday 30th March 2020

The service for patients, carers and staff will aim to:

- Provide up-to-date information about the benefits available to claim.
- Provide information on housing, employment and debt issues; directly with clients or to the staff working with patients.
- Support clients to make claims for illness and disability benefits, including advising what to write on hard-copy forms and completing forms which can be downloaded from the internet.
- Provide information to staff working with patients/carers for them to pass to patients/carers.

Referral and Contact details:

The WR&HP team are not able to access the NHS email, and referrals should be made directly on the phone numbers below. Patients/carers can be given these numbers.

Staff, patients and carers can leave a voicemail message and we will return the call as soon as we can. Staff (with the permission of the patient or their family) can leave the name and the contact number of the patient/family member. Please speak clearly and repeat your phone number.

The RIE

(Please phone either Rosie or Penny and we will allocate the call)

Rosie Wilson	Mobile: 07780 461 966
Penny Hext	Mobile: 07799 541 556

The WGH

Alan Frith	Mobile: 07827 924 549
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This information sheet can be printed, copied and distributed in wards and given to patients, carers and staff.